

TITLE	Energy Policy				
REFERENCE	5.2	DATE	Dec 2020	VERSION	001

Energy Policy Statement

Touchwood is a well-established shopping centre which opened in 2001 in the municipal borough of Solihull. The 650,000 sq. ft development cost £110 million to build, has a John Lewis department store occupying 265,000 sq. ft as well as 80 other stores, over 20 restaurants and a Cineworld nine-screen multiplex cinema and 1,700 car parking spaces.



Touchwood are committed to providing a high-quality retail and leisure environment for our tenants, staff and customers while protecting the environment from carbon emissions. To accomplish this, we will use energy wisely and continually improve our energy performance. We are committed to providing all the information and resources needed to achieve our objectives and targets. We will encourage energy conscious procurement and designs wherever applicable. We will comply with and evaluate all applicable legal and other requirements.

Touchwood's General Manager leads the way on the Centre's energy endeavours and is responsible for the creation and integration of Touchwood's Energy Policy. This policy is reviewed annually, updated as necessary and made available to internal and external interested parties.

Continual improvement on energy performance is achieved through the implementation and ongoing maintenance of an ISO 50001: 2018 Energy Management System.

Touchwood has five key objectives for energy management:

- To achieve and maintain optimum energy utilisation.
- Minimise energy costs and waste without affecting the customer experience.

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- To maximise energy savings through procurement and design.
- Continual improvement on energy performance.
- Continual improvement on its ISO 50001:2015 Energy Management System.

Specific targets associated with these objectives will be reviewed on an annual basis and set as part of the annual Management Review.

Tony Elvin, General Manager

December 2020



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